

Privacy and GDPR

1. Identity and responsibility

Moventit is located in the Netherlands, European Union. Moventit provides a tailor made software service to business in several branches e.g. automation, health care, telecom etc. Moventit does not provide services to patients directly.

2. Purpose of data processing on our servers

Moventit processes and stores data for the following reasons:

- Monitoring the safety of the system and data. In order to make sure our systems are only used for the professional purposes it was designed for, we regularly monitor system logbooks. These logbooks contain information about the subsystems used, including the date, time and IP-address of the user's computer. In case of security problems, we will use these data to investigate the order of events leading to that situation.
- Invoicing, bookkeeping, royalties and taxes.
- Improvement of the performance and usability of the systems. In order to continuously improve the user experience, we monitor which subsystems have been accessed and whether errors occurred while using those subsystems.
- Communication. Moventit collects contact details, to contact users on relevant topics, such as software updates.
- Optimisations of our website. We collect data using services from third parties to analyse how our website is used. This data is anonymous.

3. Third parties

Moventit does not share personal data to any third parties, with the following exceptions:

- When required by law
- When required for solving specific technical problems. Normally, technical issues are solved by Moventit staff. However, in case specific expertise is required urgently and Moventit would not be able to provide that expertise, we can hire assistance from third parties. In this case, that company will be bound to agree to our privacy requirements by contract. In all cases, access to the data is logged for traceability. For monitoring copyrights. Under no circumstances, any personal data will be used or provided to others for profiling users, nor for political or advertising purposes.

4. Storage of the data

Moventit data are stored in a European data centre, in Germany. The datacentre is certified by TÜV and is ISO 27001 certified. The data are stored permanently, until deletion is requested by the user or by law. In order to review the data collected for your account, to request removal, or to revoke permission for usage of these data, or for complaints on this issue, please contact us.

5. Cookies

Moventit stores so called cookies in your browser for improving the user experience only. The cookie contains details on the session, enabling us to e.g. offer the site in your language.

6. Data processing agreement

Organisations using Moventit systems need to sign a data processing agreement with Moventit in case they are inputting personal data in our systems.

7. Security measures

ALGEMENE VOORWAARDEN VOOR DIENSTVERLENING

For the protection of the data, we have adopted various security measures, not limited to:

- We do not store passwords. Using a one-way algorithm, we can determine whether your password is correct, but we cannot see your password in any way.
- Data which are not required for usage of our systems is not required.
- All collected data is stored in a highly secure data centre in Germany.
- Data of various users is stored in separated locations whenever possible.
- Automatic, detailed logbooks, allow us to investigate the cause of any issues and incidents quickly.
- Using a monitoring system, our servers are monitored continuously.
- A proactive policy enables us to protect our systems against the latest security threats.
- A backup system allows us to recover from incidents quickly.
- Any credentials required to access the systems for maintenance are stored in encrypted containers.
- We are using SSL and TLS for securing communication.
- The source code of the various systems is stored in a version management system, allowing us to track any changes to the software in the deepest details.